CIN: L52520TG1981PLC003072

CORP OFF: "VISAKA TOWER", 1-8-303/69/3, S.P. ROAD, SECUNDERABAD - 500 003. TEL: +91-40-2781 3833, 2781 3835, www.visaka.co E-mail: vil@visaka.in

VILSTEX/FY2025/21

Date:23.06.2024

To,

National Stock Exchange of India Limited	BSE Limited		
Exchange Plaza, 5 th Floor,	The Senior General Manager,		
Plot No. C/1G Block, Bandra Kurla Complex,	Listing Compliances, Floor 25,		
Bandra (East), Mumbai – 400 051	P. J. Towers, Dalal Street, Mumbai – 400 001		
Scrip Code – VISAKAIND	Scrip Code – 509055		

Dear Sir/Madam,

Sub: Submission of the Business Responsibility and Sustainability Report (BRSR) for FY-2023-24.

Pursuant to Regulation 34(2)(f) of the SEBI (LODR) Regulations, 2015, as amended please find enclosed herewith Business Responsibility and Sustainability Report (BRSR) of the Company for the financial year 2023-24 which forms part of the Annual Report FY2023-24.

The said report is also being placed on the website of the Company At: https://visaka.co/assets/website/files/investors/BRSR-2023-24.pdf

This is for your information and records please.

Thanking you,

Yours faithfully,

For VISAKA INDUSTRIES LIMITED

Ramakanth Kunapuli Assistant Vice President & Company Secretary

Encl. a/a

Regd. Office & Factory : A.C. Division I, Survey No. 315, Yelumala Village, R.C. Puram Mandal, Sanga Reddy District, T.S, Pin 502 300. Factory: A.C. Division II : Survey No. 170/1, Manikantham Village, Paramathi-Velur Taluq, Namakkal District, Tamil Nadu, Pin 637 207. Factory : A.C. Division III : GAT.No.70/3A & 70/3A/3 & 70/1B &70/1C, Sahajpur Industrial Area, Nandur (V), Daund (Tq), Pune, Maharashtra, Pin 412 020. Factory : A.C. Division IV : Plot No.11, 12,18 To 21 & 30, Changsole Mouza, Bankibundh G.P. No. 4, Salboni Midnapur West, W.B, Pin 721 147. Factory : A.C. Division V : Survey No. 90/2A 90/2B 27/1, G.Nagenhalli Village, Kempannadodderi Post, Kestur Road, Kora Hobli, Tumkur Dist, Karnataka, Pin 572 138. : Village & Post, Kannawan, PS Bachrawan, Tehsil Maharajgunj, Dist Raebareli, U.P, Pin 229 301. Factory: A.C. Division VI Factory : A.C. Division VII : Survey No. 385, 386, Jujjuru (V), Near Kanchikacharla, Veerulapadu (M), Krishna Dist, A.P, Pin 521 181. : Plot No. 1994 (P) 2006, Khata No. 450, Chaka No. 727, Paramanpur (V), P.S. Sason, Tehsil Maneswar, Sambalpur Dist, Odisha, Pin 768 200. Factory: A.C. Division VIII Factory: Textile Division : Survey No. 179 & 180, Chiruva Village, Mouda Taluk, Nagpur District, Maharashtra, Pin 441 104.

Factory: V-Boards Division I: Gajalapuram Village, Kukkadam Post, Vemulapaly Mandal, Adjacent to Kukkadam Railway Station, Nalgonda Dist, T.S, Pin 508 207.

Factory: V-Boards Division II: GAT No: 248 & 261 to 269, Delwadi Village, Daund Taluq, Pune Dist, Maharashtra, Pin 412 214. Factory: V-Boards Division III: Mustil Nos. 106, 107 & 115, Jhaswa Village, P.S. & Tehsil Salawas, Jhajjar, Haryana, Pin 124 146.

83 business overview statutory reports financial statements

Annexure-8

Business Responsibility & Sustainability Report

Section A)

General Disclosures

I. Details of the listed entity

- 1. Corporate Identity Number (CIN) of the company: L52520TG1981PLC003072
- 2. Name of the company: Visaka Industries Limited
- 3. Year of Incorporation: 1981
- 4. (a) Registered Office address: Survey No 315, Yelumala village, R C Puram Mandal, Sangareddy district- 502300, Telangana
 - (b) Corporate office: 1-8-303/69/3 S.P.Road, Visaka Towers, Secunderabad-500003
- 5. Website: <u>www.visaka.co</u> Telephone No: 040-27813833
- 6. E-mail id: vil@visaka.in
- 7. Financial year reported: April 2023 to March 2024.
- 8. Name of the Stock Exchanges where shares are listed: BSE Limited & National Stock Exchange of India Ltd.
- 9. List three key products / services that the Company manufactures / provides (as in balance sheet):
- a. Cement Fibre Roofing sheets,

- b. Cement Fibre boards & panels,
- c. Synthetic fibre yarn.
- 10. Total number of locations where business activity is undertaken by the Company
 - (a) Number of international locations: Nil
 - (b) Number of national locations: The Company is undertaking business activities across India and locations are given at page no 120.
- 11. Markets served by the Company: National & International markets
- 12. Paid Up capital: 17.28 Crores
- 13. Name and contact details:

DIN: 03544943.

Shri G. Vamsi Krishna, Joint Managing Director

Ph. No 040-27813833

Mail ID: vamsi@visaka.in

14. Reporting boundary - Are the disclosures under this report made on a standalone basis (i.e. only for the entity) or on a consolidated basis (i.e. for the entity and all the entities which forms part of its consolidated financial statements, taken together)

The reporting boundary covers the data of the company and its subsidiaries, period from 01 April, 2023 to 31 March, 2024.

II. Product & Services

15. Details of business activities (accounting for 90% of the turnover):

S No	Description of Main Activity	Description of Business Activity	% of Turnover
1.	Building products manufacturing- Cement roofing sheets	Manufacturing of Cement roofing sheets	60%
2.	Building Products manufacturing- Fibre cement boards & panels	Manufacturing of Fibre cement boards & panels	26%
3.	Wonder yarn	Manufacturing of synthetic fibre yarn based out of virgin fibres as well as post-consumer PET bottles to create a sustainable yarn.	14%
4.	ATUM Solar	Manufacturing of Building integrated photovoltaics- Solar	
5.	Retail sale of Sustainable products	Selling of sustainable products.	

16. Products / Services sold by the entity (accounting for 90% of the entity's turnover):

S	Product / Service	NIC Code	% of the total turnover
No			contributed
1.	Cement roofing sheets	23959	60%
2.	Yarn based out of PET waste	13114	14%
3.	Fibre cement boards & panels	23959	26%

III. Operations

17. Number of locations where plants and / or operations / offices of the entity are situated

Location / Unit	Number of Plants	Number of Offices	Total
National- Cement Roofing sheet	7	8	15
National- Fibre cement boards & panels	5	7	12
National- ATUM solar	1	0	1
National- Wonder Yarn	1	1	2
National- Marketing offices / Depots	-	34	34
ATUM Life stores	4	-	4
Head Quarters	-	1	1
International	NIL	NIL	Nil

18. Markets served by the entity:

a. Number of Locations

Locations	Number
National (No of States)	25 states and 7 Union Territories
International (No of Countries)	30+ countries

b. What is the contribution of exports as a percentage of the total turnover of the entity? The percentage of export turnover is 6.84% of the total turnover of the company.

c. A brief on types of customers

Cement Roofing Sheets, Fibre cement boards & panels & ATUM Solar customers brief:

Our major customer base for our roofing sheets, building materials are traders θ retailers, poultry farmers, common man aiming to own a roof with elegant, self sustaining θ sustainable interior designs.

Wonder Yarn:

Our sustainable yarn is produced by using post-consumer plastic bottles as well as virgin fibres that are used by all types of fabric manufacturers.

19. a Employees

SL	Particulars	Total	M	ale	Female	
No.		No (A)	No (B)	% (B / A)	No (C)	% (C / A)
	Employees					
1	Permanent (D)	1232	1194	97%	38	3%
2	Other than Permanent (E)	0	0	0	0	0
3	Total employees (D+E)	1232	1194	97%	38	3%
	Workers					
4	Permanent (F)	713	677	95%	36	5%
5	Other than Permanent (G)	3208	3203	99.84%	5	0.16%
6	Total workers (F+G)	3921	3880	99%	41	1%

19. b Differently Abled Employees & Workers

SL	Particulars	Total (A)	М	Male		nale
No.			No. (B)	% (B / A)	No. (C)	% (C / A)
	Differently Abled Employees					
1	Permanent (D)	0	0	0%	0	0%
2	Other than Permanent (E)	0	0	0%	0	0%
3	Total employees (D+E)	0	0	0%	0	0%
	Differently Abled Workers					
4	Permanent (F)	0	0	0%	0	0%
5	Other than Permanent (G)	0	0	0%	0	0%
6	Total workers (F+G)	0	0	0%	0	0%

20. Participation / Inclusion / Representation of Women

Particulars	Total (A)	No. and percentage of Females		
		No.(B)	% (B/A)	
Board of Directors	8	2	25%	
Key Management Personnel	2	0	0	

21. Turnover rate for permanent employees and workers.

	Turnover Rate-FY 2024		Turnover Rate-FY 2023			Turnover Rate-FY 2022			
	Male	Female	Total	Male	Female	Total	Male	Female	Total
Permanent employees (Staff)	2.00	2.48	4.48	2.07	2.71	4.78	2.18	2.83	5.01
Permanent Workers	0.59	0	0.59	1.67	0	1.67	2.74	0.00	2.74

IV. Holding, Subsidiary and Associate Companies (Including joint ventures)

22. Names of holding / subsidiary / associate companies / joint ventures

	Name of the holding / subsidiary / associate companies / joint ventures (A)	Indicate whether Holding/ Subsidiary/ Associate/ Joint Venture	% of shares held by listed entity	Does the entity indicated at column A, participate in the Business Responsibility initiatives of the listed entity? (Yes / No)
1.	Visaka Green Private Limited	Wholly owned Subsidiary	100%	Yes
2.	Atum Life Private Limited	Wholly owned Subsidiary	100%	Yes

23. CSR Details

(i) Whether CSR is applicable as per section 135 of Companies Act, 2013: Yes

(ii) Turnover (in ₹Crores): 1516.44

(iii) Net worth (in ₹Crores): 755.67.

V. Transparency and Disclosures Compliances

24. Complaints / Grievances on any of the principles (Principles 1 to 9) under the National Guidelines on Responsible Business Conduct:

Stakeholder	Grievance		FY 2024			FY 2023	
Group from whom complaint is received	Redressal Mechanism in Place. Yes / No If yes link	Number of complaints filed during the year	Number of complaints pending resolution at close of the year	Remarks	Number of complaints filed during the year	Number of complaints pending resolution at close of the year	Remarks
Communities	Yes	NII.	NIL	NII.	NIL	NIL	NIL
Continued	https://www. visaka.co/ contact	1412	1415	1112	1112	1122	1112
Investors (Other than Shareholders)	Yes Email or Phone	NIL	NIL	NIL	NIL	NIL	NIL
Shareholders	Yes https://www. visaka.co/ contact	NIL	NIL	NIL	3	NIL	NIL
Employees & Workers	Refer to our POSH Act listed on our website. For details on employee grievances refer to question 6 of Principle 5.	NIL	NIL	NIL	NIL	NIL	NIL
Customers	https://www. visaka.co/ contact	NIL	NIL	NIL	NIL	NIL	NIL
Value Chain Partners	https://www. visaka.co/ contact	NIL	NIL	NIL	NIL	NIL	NIL

25. Overview of the entity's material responsible business conduct issues.

Material responsible business conduct and sustainability issues pertaining to environmental and social matters that present a risk or an opportunity to your business, the rationale for identifying the same, approach to adapt or mitigate the risk along with its financial implications, as per the following format

Sl No.	Material Issue Identified	Risk / Opportunity	Rational for identifying risk or opportunity	In case of risk approach to adapt or mitigate	Financial implication of risk or opportunity
1.	Operational / material efficiency	Opportunity	Cost effectivenessIncreasing Efficiency	 Cost impact is material to the products that we provide. Hence, maintaining material efficiency by selecting quality products is critical. Identifying and implementing quality raw materials. 	Positive
2.	Sustainable Business	Opportunity	Release of emissions in manufacturing process.	As a manufacturing organization, we prioritize sustainability. Our Vnext Boards & panels have low CO2 emissions during manufacturing.	Positive

	Material Issue Identified	Risk / Opportunity	Rational for identifying risk or opportunity	In case of risk approach to adapt or mitigate	Financial implication of risk or opportunity
			Prioritizing sustainability Global Warming	 ATUM Solar, our BIPV product line, promotes operational sustainability for rooftops. Wonder Yarn, made from PET pellets, tackles plastic pollution in oceans. Mitigating sustainability risks involves reducing emissions by adopting renewable energy sources, adopting sustainable practices, enhancing process efficiency, ensuring equity, and engaging stakeholders for a resilient future. 	opportunity
3.	Air Quality	Opportunity	Air QualityAir PollutionRespiratory illnessGlobal Warming	 As a building materials manufacturer, maintaining air quality is of primary importance as to the surrounding areas are not impacted. Air pollutants from various processes related directly or indirectly to our manufacturing is critical. 	
4.	Innovation	Opportunity	Continuous improvement.Sustainability	 Continuous spending on R&D is key for Visaka to develop one of a kind innovative product like ATUM solar. Innovation is not a thought in Visaka but a culture. 	
5.	Water – As a critical resource	Risk & opportunity	 Cost reduction through efficient water usage & recycling measures. Improve ground water levels. 	As a responsible organization & adopting sustainable approaches such as In process of Installing digital water meters Implementing rainwater harvesting pits to ensure recharging of underground water table. Inhouse STPs to facilitate treatment &	Positive
6.	Product design / Lifecycle impact / Sustainable products	Opportunity	 Lifecycle emissions. Better product design for environment Product safety 	 reuse. As innovation holds key at VISAKA, new product design and development is business as usual. EPD and LCA for fiber cement board and panel products to determine emissions and identifying areas for improvement. Other products are under pipeline for EPD & LCA analysis. 	Positive
7.	Supply chain disruption	Opportunity & risk	 Geopolitical tensions Rising commodity prices. Climate change Global warming 	 Identification of local suppliers. Increasing dependency on regional materials. 	Negative

All the above identified Material issues are as identified in the SASB standard, determined to impact the organization performance both financially and non-financially.

SECTION B: Management and Process Disclosures

This section is aimed at helping businesses demonstrate the structures, policies and processes put in place towards adopting the NGRBC Principles and Core Elements.

Discl	osure Questions	P1	P2	P3	P4	P5	P6	P7	P8	P9
Policy	y and Management Processes									
1. a.	Whether your entity's policy / policies cover each principle and its core elements of the NGRBCs. (Yes / No)	Y	Y	Y	Y	Y	Y	Y	Y	Y
b	Has the policy been approved by the Board? (Yes / No)	Y	Y	Y	Y	Y	Y	Y	Y	Y
C.	. Web Link of the Policies, if available	_				_		co/inves [.] available	_	
th	Thether the entity has translated ne policy into procedures. (Yes No)	Y	Y	Y	Y	Y	Y	Y	Y	Y
У	o the enlisted policies extend to our value chain partners? (Yes / ſo)	N	N	N	N	N	N	N	N	N
ir / St R st	Tame of the national and nternational codes / certifications labels / standards (e.g. Forest tewardship Council, Fairtrade, ainforest Alliance, Trustee) candards (e.g. SA 8000, OHSAS, SO, BIS) adopted by your entity and mapped to each principle.	N	Y	Y	N	N	Y	N	N	Y
a	pecific commitments, goals nd targets set by the entity with efined timelines, if any.					Nil				
th aı ca	erformance of the entity against ne specific commitments, goals nd targets along-with reasons in ase the same are not met. rnance, leadership and oversight					Nil				

7. Statement by director responsible for the business responsibility report, highlighting ESG related challenges, targets and achievements :

We are committed to transparently reporting our business responsibility, addressing ESG risk and opportunities. Our targets and achievements reflect our dedication to environmental, social, and governance factors. We assure our stakeholders that we will continuously improve our ESG aspects, striving for sustainable growth and positive impact on society and the environment.

Shri. G. Vamsi Krishna - Joint Managing Director

8.	Details of the highest authority	Shri. G Vamsi Krishna,
	responsible for implementation	Joint Managing Director
	and oversight of the Business	DINI 075 440 47
	Responsibility policy (ies).	DIN 03544943
9.	Does the entity have a specified	Yes
	Committee of the Board / Director	Shri. G Vamsi Krishna
	responsible for decision making	Sili. O vartisi kristilia
	on sustainability related issues?	Joint Managing Director (DIN 03544943)
	(Yes / No).	
If y	res, details.	

10. Details of Review of NGRBCs by the Company:

Subject for Review		Indicate whether review was undertaken by Director / Committee of the Board / Any other Committee						Frequency (Annually / Half yearly / Quarterly/ Any other – please specify)										
	P1	P2	Р3	P4	P5	P6	P7	P8	P9	P1	P2	Р3	P4	P5	P6	P7	P8	P9
Performance against above policies and follow up action	Y Y Y Y Y Y Y Y Y Annually						lly											
Compliance with statutory requirements of relevance to the principles and rectification of any non-compliances	We	com	ıply v	with a	all sta	atuto	ry red	quire	men	ts								
11. Has the entity carried out independent assessment / evaluation of th					f the	P1	P2	Р3	P4	P5	P6	P7	P8	P9				
working of its policies by an external agency? (Yes / No). If yes, Name of N N N N N N N N N N N N N N N N N N							N	N										

Section C) Principle 1. Businesses should conduct and govern themselves with integrity and in a manner that is ethical, transparent and accountable.

Essential Indicators:

1. Percentage coverage by training and awareness programmes on any of the Principles during the financial year:

Segment	Total Number of training and awareness programmes held	Topics / principles covered under the training and its impact	% of persons in respective category covered by the awareness programmes
Board of Directors	2	 Sustainability initiatives. Updates on Code of conduct with anti-bribery and ethics and Charter role & responsibilities for ethical business conduct. The Board members have been updated with the above and the underlying principles thereby adding values. 	
Key Managerial Personnel	2	Updates on Code of conduct with anti-bribery and ethics and Charter role & responsibilities for ethical business conduct.	
Employees other than BoD and KMPs	30 Programs	Technical, Behavioural & Soft Skills.	85%
Workers	30 programs	Technical, Behavioural & Soft Skills	80%

2. Details of fines / penalties / punishment / award / compounding fees / settlement amount paid in proceedings (by the entity or by directors / KMPs) with regulators / law enforcement agencies / judicial institutions, in the financial year, in the following format (Note: the entity shall make disclosures on the basis of materiality as specified in Regulation 30 of SEBI (Listing Obligations and Disclosure Obligations) Regulations, 2015 and as disclosed on the entity's website):

A. Monetary

Particulars	NGRBC Principle	Name of the regulatory / Enforcement agencies / judicial institutions	Amount (In ₹)	Brief of the Case	Has an appeal been preferred? (Yes / No)
Penalty / Fine	NIL	NIL	NIL	NIL	NIL
Settlement	NIL	NIL	NIL	NIL	NIL
Compounding Fee	NIL	NIL	NIL	NIL	NIL

B. Non Monetary

Particulars	NGRBC Principle	Name of the regulatory / Enforcement agencies / judicial institutions	Brief of the Case	Has an appeal been preferred ?
Imprisonment	Nil	Nil	Nil	Nil
Punishment	Nil	Nil	Nil	Nil

3. Of the instances disclosed in Question 2 above, details of the Appeal / Revision are preferred in cases where monetary or non-monetary action has been appealed.

Not Applicable

4. Does the entity have an anti-corruption or anti-bribery policy? If yes, details in brief and if available, a web-link to the policy.

The Visaka Anti-corruption or Anti bribery policy outlines the company's commitment to conducting business in an honest and ethical manner, adhering to all applicable laws and regulations. The policy prohibits bribery, corruption and money laundering, emphasising a zero tolerance approach. It provides guidelines, regarding gifts, entertainment, and hospitality, distinguishing acceptable and unacceptable practices. The policy also addresses wilful blindness, charitable contributions, money laundering, record keeping and reporting mechanisms. Violations of the policy will result in disciplinary action and the policy will be periodically reviewed and updated to ensure compliance with changing laws and regulations.

Weblink: https://www.visaka.co/assets/website/files/investors/Anti-Corruption-Policy.pdf

5. Number of Directors / KMPs / employees / workers against whom disciplinary action was taken by any law enforcement agency for the charges of bribery / corruption:

Particulars	FY 2023-24	FY 2022-23
Directors	Nil	Nil
KMPs	Nil	Nil
Employees	Nil	Nil
Workers	Nil	Nil

6. Details of complaints with regard to conflict of interest

Particulars	FY 2	2024	FY 2023		
	Number	Remarks	Number	Remarks	
Number of complaints received in relation to issues of Conflict of Interest of the Directors	NIL	NA	NIL	NA	
Number of complaints received in relation to issues of Conflict of Interest of the KMPs	NIL	NA	NIL	NA	

7. Details of any corrective action taken or underway on issues related to fines / penalties / action taken by regulators / law enforcement agencies / judicial institutions, on cases of corruption and conflicts of interest.

Nil

Section C) Principle 2. Businesses should provide goods and services in a manner that is sustainable and safe.

Essential Indicators:

1. Percentage of R&D and capital expenditure (CAPEX) investments in specific technologies to improve the environmental and social impacts of product and processes to total R&D and capex investments made by the entity, respectively.

Category	FY 2024	FY 2023	Details of improvements in environmental and social impacts
R&D	100% of ₹17.96 Lakhs spent on R & D	30% of ₹55.16 Lakhs spent on R&D.	R&D & Innovation is a continuous process. R&D for new product formulation & finding raw materials with recycled content / recycling aspect (secondary / recycled pulp, flyash, etc) is always a priority for Visaka.
Capex	5% of Capex Total Capex is ₹11,785.05 Lakhs	4% of capex. Total capex is ₹22130.03 Lakhs	1. Use of ATUM solar as roofing structure in existing & new units around 3 MW. This reduces the dependency on Grid electricity.
			2. Use of post- consumer plastic to produce yarn for use in our textiles.
			3. Use of rice husks for boilers reducing the use of coal.
			4. Use of flyash in products.

2. Sustainable Sourcing

a. Does the entity have procedures in place for sustainable sourcing? (Yes / No)

Yes, the following initiatives are being taken for sustainable sourcing

Fibre cement boards & Panels:

- » Pulps used for production of Fibre cement boards to be FSC certified.
- » Post industrial Flyash waste used as part of Fibre cement boards production.
- » Cement Paper Bags & trimmings used as part of Fibre cement boards production.
- » Procurement of major raw material like cement with 500 Km radius for all the plants.
- » Reuse of all rejected products / materials in production as HGW (Hard Ground Waste).

Wonder Yarn:

» PET bottles to produce yarn.

Cement roofing sheets:

- » Use of waste cotton products as pulps.
- » Post industrial Flyash waste used as part of cement roofing sheet production.
- » Reuse of all chrysolite fibre based rejected products/materials in production as HGW (hard Ground Waste).

b. If yes, what percentage of inputs were sourced sustainably?

Most of the input raw materials are sourced within 300-500 kms from the factory.

Input material	Sustainable sourcing %
Fibre cement boards	80%
Fibre cement panel	80%
Cement roofing sheets	80%
Wonder yarn	30% (All sustainable fibres are sourced from beyond 700 km from factory)

3. Processes in place to reclaim products for reuse, recycle, and safe disposal of products at the end of life for (a) Plastics (including packaging) (b) E-Waste (c) Hazardous Waste and (d) other waste.

When our products reach the end of their life, they are converted into construction & demolition waste. Hence it is very difficult to recover the products back.

4. Extended Producer Responsibility (EPR)

Whether Extended Producer Responsibility (EPR) is applicable to the entity's activities (Yes / No). If yes, whether the waste collection plan is in line with the Extended Producer Responsibility (EPR) plan submitted to Pollution Control Boards? If not, steps taken to address the same.

Yes, Visaka Industries Limited has received EPR registration as an importer.

Leadership Indicators

1. Life Cycle Assessment

Has the entity conducted Life Cycle Perspective / Assessments (LCA) for any of its products (for the manufacturing industry) or for its services (for the service industry)? If yes, details in the following format.

NIC Code	Name of Product / Service	% of total turnover contributed	The boundary for which the Life Cycle Perspective/Assessment was conducted	Whether conducted by an independent external agency	Results communicated in public domain (Yes/ No) If yes the link					
Visal	Visaka Industries Limited conducted Life Cycle Assesment & EPD certificate for our boards and panels									

2. Percentage of recycled or reused input material to total material (by value) used in production (for manufacturing industry) or providing services (for service industry).

Indicate Input Material	Recycled or re-used input material to total material			
	FY 2024	FY 2023		
Fibre cement boards (Flyash, CPB, HGW)	25%	25%		
Fibre cement panel (Flyash)	15%	15%		
Cement Roofing sheets (flyash, GGBS, cotton rag pulp, HGW)	34%	34%		
PET fibre (Post consumer)	100%*	100%*		

All the products are recycled internally as part of the manufacturing process

Section C) Principle 3. Businesses should respect and promote the well-being of all employees, including those in their value chains.

1. a. Details of measures for the well-being of employees

Category				%	of empl	oyees cov	ered by				
	Total Number		Health Insurance		Accident insurance		nity fits	Paternity Benefits		Day Care Facilities	
	A	Number B	% (B/A)	Number C	% (C/A)	Number D	% (D/A)	Number E	% (E/A)	Number F	% (F/A)
Permanent											
Employees											
Male	1194	1022	86%	1194	100%	0	0	0	0	0	0
Female	38	30	79%	38	100%	38	100%	0	0	0	0
Total	1232	1054	85%	1232	100%	38	3%	0	0	0	0
Other than											
permanent											
employees											
Male											
Female						Nil					
Total											

In case the entity desires to disclose any benefits other than those specified in this field, additional columns may be added for such disclosures.

b. Details of measures for the well-being of Workers

Category		% of employees covered by									
	Total Number	Heal Insura		Accid- insura		Mater: Bene	,	Pater: Bene	,	Day C Facilit	
	A	Number B	% (B/A)	Number C	% (C/A)	Number D	% (D/A)	Number E	% (E/A)	Number F	% (F/A)
Permanent											
workers											
Male	677	553	82%	677	100%	0	0	0	0	0	0
Female	36	36	100%	36	100%	36	100%	0	0	0	0
Total	713	589	83%	713	100%	36	5%	0	0	0	0
Other than											
permanent											
workers											
Male	3203	0	0	3203	100%	0	0	0	0	0	0
Female	5	0	0	5	100%	5	100%	0	0	0	0
Total	3208	0	0	3208	100%	5	0.16%	0	0	0	0

In case the entity desires to disclose any benefits other than those specified in this field, additional columns may be added for such disclosures.

2. Details of retirement benefits, for current Financial Year and previous financial year

Benefits		FY 2024		FY 2023			
	Number of employees covered as % of total employees	Number of Workers covered as % of total employees	Deducted and deposited with the authority (Y/N/N.A)	Number of employees covered as % of total employees	Number of Workers covered as % of total employees	Deducted and deposited with the authority (Y/N/N.A)	
PF	100%	100%	У	100%	100%	У	
Gratuity	100%	100%	У	100%	100%	У	
ESI	* 14%	17%	У	10%	32%	У	

^{*} The Employees covered under ESI as per Eligibility

3. Accessibility of workplaces

Are the premises / offices of the entity accessible to differently abled employees and workers, as per the requirements of the Rights of Persons with Disabilities Act, 2016? If not, whether any steps are being taken by the entity in this regard.

The premises / offices of the entity are accessible to differently abled employees.

4. Does the entity have an equal opportunity policy as per the Rights of Persons with Disabilities Act, 2016? If so, a web-link to the policy.

The company doesn't have an exclusive policy as per the right of persons with Disabilities Act, 2016. However, the company doesn't discriminate anyone based on their disabilities.

5. Return to work and Retention rates of permanent employees and workers that took parental leave.

Gender	Permanent 1	Employees	Permanent Workers			
	Return to work Rate	Retention Rate	Return to work Rate	Retention rate		
Male	0					
Female	Company always gives opportunity to employees to return to work as a standard procedure					
Total	after parental leave.					

6. Is there a mechanism available to receive and redress grievances for the following categories of employees and workers? If yes, give details of the mechanism in brief.

Particulars	Yes / No (if yes, then give details of the mechanism in brief)
Permanent Workers	Yes, the workers can inform their grievance to the plant supervisor & HR team from where it will go through the hierarchy if it cannot be resolved at the shop level
Permanent Employees & Other	Yes, the employees can inform their grievance to the HR team to resolve the
than permanent Employees	same

7. Membership of employees and workers in association(s) or Unions recognised by the listed entity:

Category		FY 2024			FY 2023	
	Total employees / workers in respective category (A)	Total employees / workers in respective category, who are part of association (s) or Union (s) (B)	% B/A	Total employees / workers in respective category (A)	Total employees /workers in respective category, who are part of association (s) or Union (s) (B)	% B/A
Total						
Permanent						
Employees						
Male	1194	NA	0	1196	NA	0
Female	38	NA	0	35	NA	0
Total						
Permanent						
Workers						
Male	677	575	85%	692	586	85%
Female	36	36	100%	37	37	100%

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8. Details of Training imparted to the employees and workers on health θ safety measures and on skill upgradation

Category		FY 2024					FY 2023				
	Total No. A	On hea		On s upgrad		Total No. D	On hea		On s upgrad		
		NO. B	% (B/A)	No.C	% (C/A)		No. E	% (E/D)	No. F	%(F/D)	
Employees											
Employees	550	340	62%	210	38%	684	429	63%	255	37%	
Workers	598	280	47%	318	53%	488	220	45%	268	55%	

9. Details of performance and career development reviews of employees and workers:

Category		FY 2024			FY 2023		
	Total (A)	No.(B)	% (B/A)	Total (C)	No.(D)	% (D/C)	
Employees							
Male	1194	1154	97%	1196	1146	96%	
Female	38	38	100%	35	25	71%	
Workers							
Male	677	677	100%	692	692	100%	
Female	36	36	100%	37	37	100%	

- 10. Health and safety management system
 - a. Whether an occupational health and safety management system has been implemented by the entity? (Yes / No). If yes, the coverage of such system?

Yes, the company places highest importance on health θ safety of its employees and workers. It closely monitors the Environment and Occupational Health θ safety of operations and people and ensures all applicable practices are followed. Health θ safety management practices applies to 100% of its employees and workers.

b. What are the processes used to identify work-related hazards and assess risks on a routine and non-routine basis by the entity?

We follow a systematic approach by conducting regular inspections, analysing job hazards, investigating incidents, evaluating risks, communicating effectively, providing comprehensive training, and implementing control measures for the entire workforce on a routine and non-routine basis to ensure a safe working environment.

For all the factory floors we have adopted Standard Operating Procedures that identifies the risk and hazards in all the operation related to manufacturing for routine and non-routine basis.

Also, a safe operating procedure is in place and adequate training will be provided for the workers before the worker is assigned to that operation.

The safe operating procedure is adopted for mechanical, electrical, stores, Godown, RM handling area, HSD area, etc. The safe Operating Procedures covers the entire factory floor and the related activities.

c. Whether you have processes for workers to report the work related hazards and to remove themselves from such risks. (Y / N)

Yes. Employees are encouraged to communicate ways to improve safety protocol.

d. Does the employees / worker of the entity have access to non-occupational medical and healthcare services.

(Y/N)

Yes, focus on employee health begins at the beginning of the employment process with a pre-employment medical check-up and continues during the employment and post-employment phases. During periodic medical examinations, tailor-made health education and counselling sessions are conducted for employees

11. Details of safety related incidents

Safety Incident / Number	Category	FY 2024	FY 2023
Lost Time Injury Frequency Rate (LTIFR) Per One million	Employees	-	-
-person hours worked	Workers	0.33	2.52
Total recordable work-related injuries	Employees	0	1
	Workers	26	23
No. of fatalities	Employees	0	0
	Workers	0	2
High consequence work-related injury or ill-health	Employees	0	0
(excluding fatalities)	Workers	0	0

12. Measures taken by the entity to ensure a safe and healthy workplace

We assess risks by implementing safety policies and procedures, providing regular trainings and education, supplying necessary safety equipment and PPE, conducting regular workplace inspections, establishing incident reporting and investigation systems, developing emergency preparedness plans, considering ergonomics principles, promoting employee health, and striving for continuous improvement.

13. Number of complaints made by employees and workers

Category		FY 2024		FY 2023		
	Filed during the year	Pending resolutions at the end of the year	Remarks	Filed during the year	Pending resolutions at the end of the year	Remarks
Working	Nil	Nil	Nil	1	Nil	Resolved
Conditions						
Health & Safety	Nil	Nil	Nil	Nil	Nil	Nil

14. Assessments for the year

Particulars	% of plants and offices that were assessed (By entity or statutory authorities or third parties)
Health and safety practices	100%
Working Conditions	100%

15. Details of any corrective action taken or underway to address safety-related incidents (if any) and on significant risks / concerns arising from assessments of health & safety practices and working conditions.

We have taken proactive corrective actions to address any safety-related incidents that have occurred, and we are continuously working on improving our health and safety practices and working conditions based on the assessments conducted, ensuring a safer and healthier work environment for our employees.

Leadership Indicators

- 1. Does the entity extend any life insurance or any compensatory package in the event of death of (A) Employees (Y / N) (B) Workers (Y / N).
 - A. Employees-Yes
 - B. Workers-Yes

Section C) Principle 4. Businesses should respect the interests of and be responsive to all its stakeholders.

Essential Indicators

1. Process for identification of key stakeholders

Identifying key stakeholders for Visaka Industries is a crucial and strategic process that allows for a comprehensive understanding and effective management of relationships with individuals and groups who significantly impact the company's business and operations. This important step involves conducting a systematic analysis of both the internal and external environments of the company. Internally, stakeholders may include employees across different departments, managers responsible for key operations, and shareholders who have a direct financial interest in Visaka Industries. Externally, stakeholders can range from customers and suppliers to regulatory bodies, local communities, and even competitors. By identifying these key stakeholders, Visaka Industries can prioritise its efforts to engage and manage these relationships, ensuring alignment with their interests and enhancing the company's overall performance and sustainability.

2. Key stakeholder groups

	Whether identified as Vulnerable & Marginalized Group (Yes / No)	Channels of communication (Email, SMS, Newspaper, Pamphlets, Advertisement, Community Meetings, Notice Board, Website), Other	Frequency of engagement (Annually / Half yearly / Quarterly / others – please specify)	Purpose and scope of engagement including key topics and concerns raised during such engagement
Employees	No	One to one, Email, circulars, Newsletters	Regular	Tasks, Performance, concerns, support
Shareholders	No	Exchange filings, quarterly and annual results	Regular, quarterly & annually	Investor relations, queries
Suppliers	No	One to one, Email, phone	Regular- On demand	Product and service related, supply, quality, payment
Customers	No	One to one, Email, phone	Regular- On demand	Product, services, complaints (if any)
Channel partners	No	One to one, Email, phone	Regular- On demand	Product, supplies, sales, market, support
Society	Yes	One to one through CSR implementation partners	On demand	Tasks, Performance, concerns, support
Government	No	Reports and Processes- Involvement in government	On demand	Production, compliances

Section C) Principle 5. Businesses should respect and promote human rights

Essential Indicators

1. Training on human rights issues and policies

Category	FY 2024				FY 2023	
	Total (A)	Number of employees and workers covered (B)	% (B/A)	Total (C)	Number of employees and workers covered (D)	% (D/C)
Employees						
Permanent	1232	Refer Note	0	1231	Refer Note	0
Other than Permanent	0	Refer Note	0	0	Refer Note	0
Total Employees	1232	Refer Note	0	1231	Refer Note	0
Workers						
Permanent	713	Refer Note	0	729	Refer Note	0
Other than permanent	3208	Refer Note	0	3488	Refer Note	0
Total Workers	3921	Refer Note	0	4217	Refer Note	0

Note: Our business θ the employee contracts include human rights clauses. There is no exclusive human rights training program for the employees and workers, however the general training programs also includes and imparts knowledge on the aspects of human rights. We have also integrated human rights into our business practices.

2. Details of minimum wages paid to employees and workers, in the following format

Category	FY 2024							FY 2023		
	Total (A)	Equa Minimu		More Minimu		Total (D)	Equal Ma		More minimu	
		No.(B)	%(B/A)	No.(C)	% (C/A)		No. (E)	% (E/D)	No.(F)	% (F/D)
Employees										
Permanent	1232	0	0	1232	100%	1231	0	0	1231	100%
Male	1194	0	0	1194	100%	1196	0	0	1196	100%
Female	38	0	0	38	100%	35	0	0	35	100%
Other than	0	0	0	0	0	0	0	0	0	0
permanent										
Male	0	0	0	0	0	0	0	0	0	0
Female	0	0	0	0	0	0	0	0	0	0
Workers										
Permanent	713	0	0	713	100%	729	0	0	729	100%
Male	677	0	0	677	100%	692	0	0	692	100%
Female	36	0	0	36	100%	37	0	0	37	100%
Other than	3208	1825	57%	1383	43%	3488	2067	59%	1421	41%
permanent										
Male	3203	1825	57%	1378	43%	3483	2066	59%	1417	41%
Female	5	0	0	5	100%	5	1	20%	4	80%

3. Details of remuneration / salary / wages (including differently abled)

Category		Male	Female		
	Number	Median remuneration / salary / wages of respective category	Number	Median remuneration / salary / wages of respective category	
Board of Directors	6	1,52,292	2	16,77,495	
Key Managerial Personal	2	4,31,510	0	0	
Employees other than BoD and KMP	1190	49,560	37	33,970	
Workers	677	29,058	36	32,641	

4. Focal point (Individual / Committee) responsible for addressing human rights impacts or issues caused or contributed to by the business? (Yes / No)

Yes. Human Rights issues (if any) are addressed to respective HoDs. There is a proper mechanism in place to address any such issues raised.

5. Describe the internal mechanisms in place to redress grievances related to human rights issues.

All the plants of Visaka have a works committee / Grievance & redressal committee at every plant level. This committee is responsible for any issues or grievance related to Human rights impacts or issues caused or contributed to the business.

This committee is represented by a total of 5 members as below:

- » Union / workmen 2 Pax
- » Production dept- 2 Pax
- » HR dept- 1 Pax

Any grievance that is communicated will be first investigated by the above said committee to resolve the issue.

If the issue is not resolved in the plant level, then it will be escalated to the respective plant head, the chairman of this committee at plant level, for resolution.

If the issue is not resolvable by Plant head, then the Higher management team will be involved like Technical heads / President.

Final solution will be taken care by JMD / Chairman.

6. Disclosure of complaints made by employees and workers on sexual harassment, discrimination at workplace, Child Labour, Forced Labour / Involuntary Labour, Wages or other human rights related issues.

Category		FY 2024			FY 2023			
	Filed during the day	Pending Resolution at the end of the year	Remarks	Filed During the Year	Pending Resolution at the end of the year	Remarks		
Sexual Harassment	NIL	NIL	No complaints Pending	NIL	NIL	No complaints Pending		
Discrimination at workplace	NIL	NIL	No complaints Pending	NIL		No complaints Pending		
Forced Labour / Involuntary Labour	NIL	NIL	No complaints Pending	NIL	NIL	No complaints Pending		
Wages	NIL	NIL	No complaints Pending	NIL	NIL	No complaints Pending		
Other human right related issues			N	1IL				

7. Mechanisms to prevent adverse consequences to the complainant in discrimination and harassment cases.

The POSH committee will take necessary steps to ensure the complainant is safeguarded from any adverse consequences. Further awareness programs will be conducted periodically as well.

8. Does human rights requirements form part of your business agreements and contracts? (Yes / No)

Yes

9. Assessments of the year

Category	% of plants and offices that were assessed by the entity or by the statutory authorities or third parties
Child Labour	NIL
Forced / Involuntary Labour	NIL
Sexual harassment	NIL
Discrimination at workplace	NIL
Wages	NIL
Others – please specify	NIL

10. Details of any corrective actions taken or underway to address significant risks / concerns arising from the assessments at Question 9 above.

Not Applicable

Section C) Principle 6. Businesses should respect and make efforts to protect and restore the environment.

Essential Indicators

1. Details of total energy consumption (in Joules or multiples) and energy intensity

Parameter	FY 2024	FY 2023
Total electricity consumption (A) in MJ	35,00,75,178	33,07,52,201.04
Total fuel consumption (B) in MJ	1,32,13,968	1,22,13,287.97
Total energy consumption (A+B)	36,32,89,146	34,29,65,489.01
Energy intensity (Total energy consumption MJ / Cr turnover)	2,39,567.11	2,09,163.56

SOLAR GENERATION

Parameter	FY 2024	FY 2023
Total Renewable energy generated (Kwh)	78,76,513.00	58,88,717.00
Energy Intensity (Total renewable energy generated / Cr turnover)	5,194.08	3,592.87

Any independent assessment / evaluation / assurance has been carried out by an external agency? (Y / N) If yes, name of the external agency.

No

2. Sites / facilities identified as designated consumers (DCs) under the Performance, Achieve and Trade (PAT) Scheme of the Government of India? (Y/N)

No

If yes, disclose whether targets set under the PAT scheme have been achieved. In case targets have not been achieved, remedial action is taken, if any.

3. Details of the following disclosures related to water

Parameter	FY 2024	FY 2023
Water Withdrawal by Source (In Kiloliters)		
(i) Surface water	-	-
(ii) Groundwater	6,00,012.90	6,24,224.00

Parameter	FY 2024	FY 2023
(iii) Third party water	3585.45	-
(iv) Seawater / desalinated water	-	-
(v) Others	-	-
Total volume of water withdrawal (in kilolitres) $(i + ii + iii + iv + v)$	6,03,598.35	6,24,224.00
Water intensity (water consumed / cr of turnover)	398.04	380.69

Indicate if any independent assessment / evaluation / assurance has been carried out by an external agency? (Y / N) No

4. Mechanism for Zero Liquid Discharge? If yes, details of its coverage and implementation.

Yes, We have implemented Zero Liquid discharge mechanism for all our plants.

Cement roofing sheets, Fibre cement boards θ panels manufacturing process reuses the water within itself. Hence there is no discharge of any process water.

5. Details of air emissions (other than GHG emissions) by the entity

Parameter	FY 24 FY 23				
NOx					
Sox					
Particulate Mater	Emissions values are in line wit				
Persistent organic pollutants (POP)	the regulations requirements as per				
Volatile organic compounds (VOC)	CPCB.				
Hazardous air pollutants (HAP)					
Others – please specify					

Independent assessment / evaluation / assurance has been carried out by an external agency? (Y / N) No

6. Details of greenhouse gas emissions (Scope 1 and Scope 2 emissions) & their intensity

Parameter	Unit	FY 2024	FY 2023
Total Scope 1 emissions	Metric tonnes of CO2 equivalent	1,462.26	2,006.12
(Break-up of the GHG into CO2, CH4, N2O, HFCs, PFCs, SF6, NF3, if available)			
Total Scope 2 emissions	Metric tonnes of CO2 equivalent	79,739.35	74,188.77
(Break-up of the GHG into CO2, CH4, N2O, HFCs, PFCs, SF6, NF3, if available)			
Total Scope 1 and Scope 2 emissions	Metric tonnes of CO2 equivalent	81,201.60	76,194.98
Total Scope 1 and Scope 2 emission intensity	Metric tonnes of CO2e / Cr of turnover	53.55	46.47

Independent assessment / evaluation / assurance has been carried out by an external agency? (Y / N) No

7. Project related to reducing Green House Gas emissions? If yes, details.

Visaka Industries has adopted the approach of using its own ATUM solar- An innovative solar roofing as part of all its new factory construction θ facilities. We are also adopting ATUM solar roofing in the existing facilities as well.

This approach has led to produce around 79 lakh units of renewable energy, which has led to reduction of around 7291 MT of CO2.

8. Details of waste generated, re-cycled, re-used and disposed off

Parameter	FY 24	FY 23
Total Waste generated (in metric tonnes)		
Plastic waste (A)	0	1
E-waste (B)	0.31	0.62
Bio-medical waste (C)		
Construction and demolition waste (D)	NIL	
Battery waste (E)	INIL	
Radioactive waste (F)		
Other Hazardous waste (G)	0	10.7
Other Non-hazardous waste generated (H)	672.92	Metal- 77.6
(Break-up by composition i.e., by materials relevant to the sector		Wood- 154.1
		HGW- 9.7
		Fibres- 432
Total (A+B+C+D+E+F+G+H)	673.23	685.72
For each category of waste generated, total waste recovered through		
recycling, re-using or other recovery operations (in metric tonnes)		
Category of waste – Non hazardous		
i. Re-cycled	588.92	433
ii. Re-used	0	9.7
iii. Other recovery operations	84	231.7
Total	672.92	674.40
For each category of waste generated, total waste disposed by nature of		
disposal method (in metric tonnes)		
Category of Waste – Non Hazardous		
i. Incineration	NIL	NIL
ii. Landfilling	NIL	NIL
iii. Other disposal operations	NIL	NIL
Total	-	-
For each category of waste generated, total waste recovered through		
recycling, re-using or other recovery operations (in metric tonnes)		
Category of waste – Hazardous		
i. Re-cycled	0.31	0.62
ii. Re-used	NIL	10.7
iii. Other recovery operations	NIL	NIL
Total	0.31	11.32
For each category of waste generated, total waste disposed by nature of		
disposal method (in metric tonnes)		
Category of Waste – Hazardous		
i. Incineration	NIL	NIL
ii. Landfilling	NIL	NIL
iii. Other disposal operations	NIL	NIL
Total	-	-

Independent assessment / evaluation / assurance has been carried out by an external agency? (Y / N)

No

9. Details of waste management practices, strategy adopted by the company to reduce usage of hazardous and toxic chemicals in our products and processes and the practices adopted to manage such wastes

Visaka Industries always strives to replace hazardous and toxic chemicals in our products with eco-friendly alternatives. As such, the chrysolite fibre is reused within the process if there is any reject roofing sheet material. Our fibre cement θ wonder Yarn products do not use any hazardous and toxic chemicals. No hazardous products are sold in ATUM life stores either.

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10. Operations / offices, if any in / around ecologically sensitive areas (such as national parks, wildlife sanctuaries, biosphere reserves, wetlands, biodiversity hotspots, forests, coastal regulation zones etc.) where environmental approvals / clearances are required,

Location of operations / offices	Type of operations	Whether the conditions of environmental approval / clearance are being complied with? (Y / N)
Nil	Nil	Nil

11. Details of environmental impact assessments (EIA) of projects undertaken by the entity based on applicable laws, in the current financial year:

Name and	EIA	Date	Whether conducted by	Results communicated in	Relevant Web Link
brief details	Notification		independent external	public domain (Yes / No)	
of project	No.		agency (Yes / No)		
			Nil		

12. Compliance with the applicable environmental law / regulations / guidelines in India; such as the Water (Prevention and Control of Pollution) Act, Environment Protection Act and rules thereunder (Y / N).

If not, details of all such non-compliances, in the following format

	Laws / regulations / guidelines which was not complied with	compliance	Any fines / penalties / action taken by regulatory agencies such as pollution control boards or by courts	taken, if any
1	NIL	NIL	NIL	NIL

Section C) Principle 7. . Businesses, when engaging in influencing public and regulatory policy, should do so in a manner that is responsible and transparent.

Essential Indicators

- 1 a. Number of affiliations with trade and industry chambers / associations.
 - b. List the top 10 trade and industry chambers / associations (determined based on the total members of such body) the entity is a member of / affiliated to

SL No	Name of the trade industry chambers / associations	The reach of trade and industry chambers / associations (State / National)
1	Confederation of Indian Industry	National
2	United States Green Building Council	International
3	Indian Green Building Council	National
4	Green Rating for Integrated Habitat Assessment	National
5	Fibre Cement Product Manufacturer Association	National
6	Chamber of Commerce	National
7	Quality Circle Forum of India	National
8.	Federation of Indian Chambers of Commerce & Industry	National

2. Details of corrective action taken or underway on any issues related to anti-competitive conduct by the entity, based on adverse orders from regular authorities.

Name of authority	Brief of the case	Corrective actions taken
Nil	Nil	Nil

Section C) Principle 8. Businesses should promote inclusive growth and equitable development

Essential Indicators

1. Details of social impact assessments (SIA) of projects undertaken by the entity based on applicable laws, in the current financial year.

Name and	SIA	Date of Whether conducted by		Results communicated	Relevant
brief details of	notification	notification an Independent external		in public domain (Yes	weblink
the project	No.		agency (Yes / No)	/ No)	
Nil					

2. Information on project (s) for which ongoing rehabilitation and resettlement (R&R) is being undertaken by the entity

SL	Name of project	State	District	No. of project-	% of PAFs	Amount paid to
No	for which R&R is			affected families	covered by R&R	PAFs in FY23
	ongoing				_	
			Nil			

3. Mechanisms to receive and redress grievances of the community

To address the grievances of the local community surrounding our manufacturing units, Visaka Industries has established a dedicated Safety / HSE Committee in each plant. Chaired by the respective plant head, this committee takes prompt action to resolve community issues. We value open communication and actively involve the community in decision-making processes. Through transparency, collaboration, and accountability, we aim to build a strong relationship with the community and ensure their concerns are effectively addressed. Our goal is to foster a harmonious and mutually beneficial partnership with the community, working together towards sustainable growth and resolution of any issues that may arise.

4. Percentage of input material (inputs to total inputs by value) sourced from suppliers

Parameter	FY 24	FY 23
Directly sourced from MSMEs / small producers	5.72	4.98
Sourced directly from within the district and neighbouring districts	-	and service inputs are and nearby districts

Leadership Indicator

1. Details of beneficiaries of CSR Projects:

Please refer to the CSR Report in the Annual Report

Section C) Principle 9. Businesses should engage with and provide value to their consumers in a responsible manner

Essential Indicators

- 1. Describe the mechanism in place to receive and respond to consumer complaints and feedback
 - » The complaints are usually received from the dealers & private customers.
 - » Once a complaint is recorded, the sales executive will visit the facility to check the products.
 - » A photographic record will be made during the visit.
 - » Post the visit, the executive will update the complaints with photographs, dealer / private customer details & Batch No. to escalate it internally.
 - » A Quality Control executive will then visit the site to inspect the same.

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- » A report will be shared by the Quality Executive for necessary action.
- » The report will then be shared to the QC head of department for the next step of Action.
- » It will then be shared to Marketing head & technical head for further approvals.
- » Finally the same will be shared with accounts team for processing any reimbursement or replacement.
- 2. Turnover of products and / services as a percentage of turnover from all products / service that carry information about

Particulars	As a % of total turnover
Environmental and social parameters relevant to the product	
Safe and responsible usage	100% of our products are as per BIS standards
Recycling and / or safe disposal	

3. Number of consumer complaints in respect of the following

Particulars	FY 2024 Remarks		FY	Remarks		
	Received during the year	Pending resolution at end of year		Received during the year	Pending resolution at end of year	
Data Privacy	NIL	NIL	NIL	NIL	NIL	NIL
Advertising	NIL	NIL	NIL	NIL	NIL	NIL
Cyber-security	NIL	NIL	NIL	NIL	NIL	NIL
Delivery of essential services	NIL	NIL	NIL	NIL	NIL	NIL
Restrictive Trade Practices	NIL	NIL	NIL	NIL	NIL	NIL
Unfair Trade Practices	NIL	NIL	NIL	NIL	NIL	NIL
Other	NIL	NIL	NIL	NIL	NIL	NIL

4. Details of instances of product recalls on account of safety issues:

Particulars	Number Reasons for reca			
Voluntary recalls	— Nil			
Forced recalls				

5. Framework / policy on cyber security and risks related to data privacy? (Yes / No) If available, web-link of the policy.

-Yes-

Weblink: https://www.visaka.co/assets/website/files/investors/ITPolicy.pdf

6. Details of any corrective actions taken or underway on issues relating to advertising, and delivery of essential services; cyber security and data privacy of customers; re-occurrence of instances of product recalls; penalty / action taken by regulatory authorities on safety of products / services.

No such concerns have been raised regarding advertising, delivery of essential services, cyber security and data privacy of our customers, or instances of product recalls. We have consistently maintained high standards in these areas, ensuring the utmost safety, security, and satisfaction for our customers. We remain committed to upholding these standards and continually improving our processes to provide the best possible experience for our valued customers and other stakeholders.